



Terms & Conditions

Rental period:

The rental period begins and ends at the agreed time. The renter must return the equipment in the same condition it was received.

Payment:

Payment is required in full 1 week before the rental begins, by bank transfer. A deposit of 50% will be taken at the time of booking.

Cancellation Policy:

Once a deposit is taken, no refunds will be made. If payment is made in full, then 50% refund will be given if a cancellation is made 1 week prior to the rental period.

Liability:

The renter is responsible for all of the equipment during the rental period. This includes any damage to the equipment, therefore charges for any repairs or replacements will be made.



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Safety:

The renter is fully responsible for ensuring safety of all individuals using the equipment during the rental period. All children must be supervised at all times by an adult when using the equipment. Please make sure that there is no food or drink, facepaint, glitter and messy play on or near the equipment. Shoes must not be worn, only socks.

Delivery and collection:

If you have chosen the set up fee then the equipment will be delivered and collected at the agree upon times. The renter must make sure that there is someone available to accept the delivery and collection of the equipment. If you have chosen to collect and drop off, then this must be done during the agreed upon timings.

weather conditions:

In the event of adverse weather conditions, we reserve the right to cancel the rental. If the rental is cancelled due to adverse weather conditions, the renter will receive a full refund if an inside area is not available.

07748212157
graceharris_@hotmail.com



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Cleaning:

The equipment must be returned in a clean and tidy condition, in the same way it was received. A cleaning fee may be charged if the equipment is returned in an unsatisfactory condition, and you may not receive your damage deposit.

Health and safety:

The renter must ensure that the equipment is used in accordance with health and safety regulations. We reserve the right to cancel the rental if we believe that the equipment is being used in an unsafe manner.

Termination:

We reserve the right to terminate the rental agreement at any time if we believe that the renter is in breach of the terms and conditions.

By renting our soft play equipment, you agree to the above terms and conditions.



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